

Installation & Setup Guide

XPOS is a **cloud-based software**. Follow the steps below to set up and start using the application.

1. Subscription & Account Setup

1. Purchase an XPOS subscription from [Defy Technologies](#).
2. After payment, a server will be provisioned automatically, and you will receive an **access hostname**.
3. Your **Product Key** will be emailed to you.

Payment Methods:

- **Offline:** Bank transfer. Our finance team will review and send account details.
- **Online:** Vodafone M-Paisa. Fully automated process.

“ **Note:** Steps 2 and 3 are completed only after payment confirmation.

2. Accessing XPOS via Web

1. Open your **access hostname URL** in **Google Chrome** (recommended).
2. Log in using credentials provided by your system administrator.

3. POS Terminal Setup

1. Download the latest Windows client from [Defy Downloads](#).
2. Disable **Windows SmartScreen**.
3. Double-click the setup file and follow the on-screen instructions.
4. Open the software via the desktop icon.
5. Enter the following:
 - **Product Key** (emailed to you)
 - **Client Name**
 - **Server Hostname**

6. Click **Activate**. Your software is now ready to use.

“ If you encounter any issues, contact support:

- Phone: 9991688 / 7771688
- Email: support@defy.com.fj

4. Login Credentials

- Your **admin** will provide your username and password for logging into the system.

5. Subscription Details

- Go to **Settings** → **Subscription** to view your subscription info, including **Manufacturer**, **Serial Number**, and **Software Version**.

[Settings](#) [Modules](#) [Business Locations](#) [Subscription](#) [Activity Log](#)

Package Subscription

Manage your subscription

Active Subscription

Start Date : 02/28/2026
End Date : 03/30/2026
Remaining 28 day(s)

Locations

UNLIMITED

Modules

Manufacturing Module

Software Information

Manufacturer Name: Defy Technologies Pte Limited
Serial Number (License Key): 67855-BDDE6-6EFFA-33D88
Software Version: v3.5.1

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